**THINGS NEED TO BE DONE**

**PROCESSING:**

* Must be done in SQL
* Must be done in python
* If need excel can also be used

KEY METRICS

* Total complaints
* Bank services
* Checking services
* Debit card
* Mortage
* Others

SHEETS

SHEET ## 1 Complaints per year

* Complaint receives for each year with percentage displayed on each year
* Any chart designs

SHEET ## 2 State wise complaints

* Specific states need to be displayed can be any chart but preferred map

SHEET ## 3 Request Type

* All six types of submission need with percentage showing Infront can be any chart as long as the information is conveyed

SHEET ## 4

* Year trend with percentage of submitted and other relevant features